

# Lead Like Jesus

## Bookstore in a Box – Return Procedures

- Return Address:** CCN  
314 Highway 107  
Montevallo, AL 35115
- Damaged Product:** Please check your order when you receive it. Books damaged in transit by the carrier must be reported immediately to CCN.
- Returns:** Please pack the books with care, so that they arrive in perfect, re-salable condition. (See below for packing tips). Include a copy of your Book Table Audit Report in the box. If you are returning more than one box, number the boxes (example: 1 of 2) and put the Book Table Audit Report in box # 1. **Please include your return address on every box.**
- Return Shipping:** Use the return address label and the prepaid FedEx shipping label for your returns. There is no cost to you for book returns.
- Return Date:** All returns must be received by CCN by **May 14, 2004**. An email reminder will be sent to help you meet the return deadline.
- Tips for Returning:** Save the box, paper and filler that accompany the product. Use the same box or a smaller one. Make sure all spaces in the box are packed tightly with filler material to protect binding and corners. Note: Please do not use Styrofoam packing materials, printed newspaper, or shredded paper.