

Church Communication Network
Good \$ense Budget Course - Return Policies and Procedures

1-866-265-6516 or ccninfo@ccn.tv
www.ccn.tv

Return Address: **Christian Direct Products**
150 Piper Lane
Alabaster, AL 35007

**NOTE: DO NOT SEND RETURNS TO THE
WILLOW CREEK ASSOCIATION.**

Damaged Product: Please check your order when you receive it.
Books damaged in transit by the carrier must be reported immediately to CCN.

Returns: All returns must be in perfect condition, to be resold as new. (See below for packing tips.) Include a copy of your original invoice in the box, indicating the number you are returning.

Return Shipping: Cost for return shipping is the responsibility of the church.

Return Date: All returns must be received by **March 18, 2005**.
After March 18, there will be a 15% restocking fee on late returns.
(Allow 5 business days for transit time.)

Credits: A credit will be issued on the original credit card by **April 29, 2005**. (If you paid by check, a refund check will be sent.) An email statement will be sent to confirm the credit.

Restocking Fee: There is no restocking fee on returns received by March 18, 2005. *After that date, a 15% restocking fee will be charged.*

Tips for Returning: Save box, paper, and filler that accompanied the product. Use the same box or a smaller one. Make sure all spaces in the box are packed tightly with filler material to protect binding and corners.